A Year in Review 2013-2014
WasteNet Southland Annual Report
Foreword by the Chair of WasteNet Southland

WasteNet Southland is an important shared service operated by the Gore District Council, Invercargill City Council and Southland District Council. In the past 12-months we have collected and processed over 58,381 tonnes of discarded materials, of which 27 percent (or 15,765 tonnes) was diverted from landfill.

This is our second full-year report as a joint committee and I am pleased to report that we are continuing to make good progress with the implementation of our Southland Waste Management and Minimisation Plan 2012-2018 goals. This year we have seen a 4 percent reduction in the amount of waste disposed to landfill and over 5,000 people receiving some form of waste education.

We undertook two research projects this year. The first one was an online survey to understand people’s barriers to recycling at home. The research indicated that people’s main driver for recycling was that it reduced the amount of rubbish going to landfill and that two-thirds of respondents would recycle even if it required additional effort. The second project involved field work to see how people were actually using the kerbside recycling service. The summary indicated that a third of people need further assistance with using the recycling service effectively.

Our thanks goes to the community groups who voluntarily cleaned up our roadsides, beaches and coastline during the year. These groups collectively uplifted 25 tonnes of rubbish.

This report covers all operational activities of WasteNet Southland, which includes reporting against performance measures and our financial performance. As always we appreciate your feedback on the work that we have done and welcome all suggestions for how we can continue to lead Southland towards a culture of “Waste is a Resource”.

Councillor Nicky Davis
Chair, Waste Advisory Group
Welcome to WasteNet Southland

WasteNet Southland is an important shared service between the Gore District Council, Invercargill City Council and Southland District Council and is the committee that co-ordinates waste management and minimisation for the region, including one waste plan, one landfill contract and one regional service contract.

Established in 2000, WasteNet Southland’s unique model is known throughout New Zealand as a positive example of regional co-ordination and collaboration.

WasteNet Southland (WasteNet) is funded through revenue sourced from the Southland Regional Landfill and the WasteNet Councils (Gore District Council, Invercargill City Council and Southland District Council).

Our Responsibilities

The WasteNet Councils (territorial authorities) are responsible for providing the effective and efficient minimisation and management of waste. This is achieved through the provision of four key services:

- Kerbside recycling and rubbish collection
- Recyclables Acceptance
- Southland Regional Landfill
- Communication and Education Services.
How we work
These are principles by which we work to achieve our outcomes:

- **Global citizenship** – our responsibility to protect the environment extends beyond Southland and New Zealand borders.

- **Kaitiakitanga/Stewardship** – All Southlanders are responsible for looking after the environment, and for the impact of products and wastes they make, use and discard.

- **Extended producer responsibility** – Producers have a degree of responsibility for their products throughout the product’s life-cycle, from production through to final disposal.

- **Full-cost pricing** – The environmental effects of production, distribution, consumption and disposal of goods and services should be consistently costed and charged as closely as possible to the point they occur.

- **Life cycle principle** – Products and substances should be designed, produced and managed so all environmental effects are accounted for and minimised during generation, use, recovery and disposal.

- **Precaution principle** – Where there is a threat of serious or irreversible damage, lack of full scientific certainty should not be a reason for postponing cost-effective measures to prevent environmental degradation or potential health effects.

WasteNet Southland operates numerous activities, processes and services for Southlanders in delivering the vision of the Waste Plan. The Invercargill City Council was contracted to take the lead and deliver the Annual Action Plan 2013/2014 in collaboration with WasteNet Councils.
Meet our Waste Advisory Group

Councillor Cliff Bolger
Gore District Council

Councillor Nicky Davis
Chairperson
Gore District Council

Councillor Rodney Dobson
Southland District Council

Councillor Neil Paterson
Southland District Council

Councillor Ian Pottinger
Deputy Chair
Invercargill City Council

Councillor Lindsay Thomas
Invercargill City Council
Meet our Waste Management Group

Ian Evans  
Water and Waste Manager  
Southland District Council

Malcolm Loan  
WasteNet Representative  
Drainage and Solid Waste Manager  
Invercargill City Council

Paul Withers  
District Assets General Manager  
Gore District Council
### Our Vision

#### WasteNet Vision

**Waste is a resource**

- Goals: what we want to achieve
  - Working together to improve the efficient use of resources
  - Use the waste hierarchy to guide decision making
  - Reduce the harmful effects of waste on our health and environment

- Objectives: How we will achieve our goals
  - Reduce the amount of material entering the waste stream
  - Reuse or repurpose material so it has a life before recycling or disposal
  - Reduce the amount of material sent to final disposal by maximising recycling
  - Make the best use of recoverable waste as a renewable resource
  - Appropriate treatment and disposal of waste for the protection of our health and environment

#### Aim: As a result of our actions

By the 1 July 2018, Southland will maintain a materials discarded per capita figure of 650 kilograms, comprising 40 percent diverted materials.

#### Principles: we will work by

- Citizenship
- Stewardship
- Responsibility
- User Pays
- Life-cycle
- Precaution
### Performance Measures

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Achieved</td>
<td>Project completed</td>
</tr>
<tr>
<td>Satisfactory</td>
<td>Meeting or exceeding project outcomes</td>
</tr>
<tr>
<td>Progressing</td>
<td>Project outcomes not yet achieved but improvement over last year</td>
</tr>
<tr>
<td>Improvement needed</td>
<td>Project outcomes not yet achieved, no improvement over last year</td>
</tr>
<tr>
<td>No result</td>
<td>Project not yet started</td>
</tr>
</tbody>
</table>

### Financial Performance

To provide a financial comparison between the projects we have included the cost per person for each programme. For example this Action Plan cost $305,000 to implement, this equates to $3.27 per person (based on the 2013 census data for Southland region population of 93,342).

The report includes a basic overview of the shared services financial performance. For more information of our financial performance please see the Financial Report 2013-2014 presented in the 25 September 2014 Committee Meeting.
Part One: Shared Service

WasteNet’s aim is to provide the co-ordinated delivery of waste management and minimisation for the WasteNet Councils. To achieve this aim we have developed a set of short and long term objectives. The table below summarises our performance measure results.

Summary of performance measure results

<table>
<thead>
<tr>
<th>Objective</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>To educate and support the community in relation to waste minimisation and resource efficiency.</td>
<td></td>
<td></td>
<td>✔</td>
<td></td>
<td></td>
<td>Over 2,000 people toured the Material Recovery Facility this year. Four public events trialled event recycling with the ILT Kidzone festival recovering 40 percent of its waste. Over 21,000 people visited the WasteNet website.</td>
</tr>
<tr>
<td>To provide waste minimisation support and education to Southland Schools.</td>
<td></td>
<td></td>
<td>✔</td>
<td></td>
<td></td>
<td>A total of 2,764 students received waste education in 2013/2014. The majority of the lessons were field trips, zero waste and recycling.</td>
</tr>
<tr>
<td>To administer the regional contracts and project manage activities in collaboration with applicable WasteNet Councils.</td>
<td></td>
<td></td>
<td>✔</td>
<td></td>
<td></td>
<td>The three regional contracts are operating well. The Recyclables Acceptance and, Collection and Transfer Station Contracts progressed from ‘implementation’ mode to a ‘maintenance’ mode.</td>
</tr>
<tr>
<td>To develop a joint Waste Management and Minimisation Plan (WMMP) for the WasteNet Councils in accordance with the Waste Minimisation Act 2008.</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>The Southland Waste Management and Minimisation Plan 2012-2018 was adopted by the three WasteNet Councils in June 2012.</td>
</tr>
<tr>
<td>Objective</td>
<td>Achieved</td>
<td>Satisfactory</td>
<td>Progressing</td>
<td>Improvement Needed</td>
<td>No Result</td>
<td>Comment</td>
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</tbody>
</table>
| Develop a regional WMMP implementation strategy. | √        |              |             |                    |           | The WMMP is being implemented in three stages:  
1. Getting our house in order  
2. Making waste visible  
3. Opportunities for improvement  
An annual work programme is adopted by the WasteNet Committee and progress is reported back to the WasteNet Council regularly. |
| To track the implementation progress of the Southland WMMP by the WasteNet Councils and contribute towards the Waste Minimisation Act 2008 requirements. |          | √            |              |                    |           | The Regional Waste Data Management System tracks the implementation of the WMMP. Data from this system is used to complete the Ministry for the Environments reporting requirements. |
| Ensure that waste management activities in the region are coordinated and integrated where practical. | √        |              |              |                    |           | The Committee adopted the WasteNet Action Plan 2013/2014 in May 2013. This Action Plan details the 12-month work programme for WasteNet. |
| Promote effective and efficient waste minimisation and management in its territory in accordance with the principles outlined in the New Zealand Waste Strategy. |          |              | √            |                    |           | The NZ Waste Strategy has two aims – reduce harm and product stewardship. This year WasteNet financially support Agrecovery’s Southland Agrichemical Collection which recovered 784 kilograms of materials. In relation to product stewardship, WasteNet participated in the Ministry for the Environments consultation process on this matter. |
Part Two: Taking Action

Getting our house in order

In the past 12-months, the focus has been ‘getting our house in order’ through initiatives such as implementing the long-term strategy for education, working with event managers to ‘green’ their events, operating regional solid waste services, researching how participants are using the kerbside recycling collection service and what improvements could be made to further enhance the effectiveness of this service.

Education Programme

Communications are an integral part of waste minimisation and management. For consumers and businesses to participate fully, they need to know clearly what their services are, what their service rules are, why they should participate and what happens afterwards. In July 2013 the Committee adopted is long-term communication and education strategy titled – Waste is a Resource.

The groups of activities delivered are:
- Kerbside Service
- Schools
- Waste Guide and Exchange
- Advocacy to Central Government

Key achievements in 2013/2014

- Website: the WasteNet Southland website (wastenet.org.nz) received a fresh new look this year. This was followed up with the launch of the Orange Pages (orangepages.org.nz) in September 2013. This year saw a 38 percent increase in visitors to the site with over 21,000 visitors accessing it, each spending an average of two minutes on the site.

- Online Survey: WasteNet explored people’s barriers to recycling at home through an online survey in November 2013. The purpose of the survey was to understand how participants used the kerbside recycling and rubbish collection service and what prevents them from recycling as much as they could. A copy of the report is available on the website (wastenet.org.nz/publications).

- Summer Recycling Bin Inspections: During the summer of 2013/2014 WasteNet undertook a study to determine how kerbside recycling participants were actually using the service and to gauge the impact of direct communication to improve usage. A copy of the report is available on the website (wastenet.org.nz/publications).
- **Waste Education:** A total of 2,764 students received waste education lessons during 2013/2014. The lessons ranged from field trips of waste facilities, to classroom discussions on zero waste and school waste audits.

- **Material Recycling Facility Tours:** WasteNet assists Southland disAbility Enterprises to provide tours of their recycling centre in Invercargill. A total of 2,118 participants toured the facility in 2013/2014.

### Summary of performance measure results

<table>
<thead>
<tr>
<th>Short Term Outcomes</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Kerbside Service Programme</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relevant, user friendly information is available to all participants and the wider community.</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
<td>Regular radio advertising and print advertising during public holidays. One newsletter was published this year.</td>
</tr>
<tr>
<td>Participants understand what bin the unwanted material goes in, and where to go for information if unsure.</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
<td>An online survey was undertaken in November 2013 exploring people’s barriers to recycling at home. A copy of the report is available on the website.</td>
</tr>
<tr>
<td>Audiences leave sessions with a heightened waste awareness and agree to promote the service to others.</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
<td>2,118 participants went on Material Recovery Tours at Southland disAbility Enterprises.</td>
</tr>
<tr>
<td>Participants are aware of where to go for service assistance and information.</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A Year in Review 2013-2014
### School Programme

<table>
<thead>
<tr>
<th>Short Term Outcomes</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students receive waste education.</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>2,764 students received waste education in 2013/2014.</td>
</tr>
<tr>
<td>Students and wider school community has raised waste awareness.</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>80 percent of students feel that they have an increased understanding about waste. 95 percent of students talked about ‘waste’ with their family. 60% of teachers feel that students have a strong understanding about waste.</td>
</tr>
<tr>
<td>Build and maintain a network of engaged educators.</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>One teacher workshop was held during 2013/2014.</td>
</tr>
<tr>
<td>Schools set up and maintain a school recycling system.</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>Mossburn and Longford schools did school waste audits this year.</td>
</tr>
</tbody>
</table>

### Waste Guide and Exchange

<table>
<thead>
<tr>
<th>Short Term Outcomes</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build and maintain a web portal that is used by consumers and producers</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>Launched “The Orange Pages” on 26 September 2013.</td>
</tr>
</tbody>
</table>
### Short Term Outcomes

<table>
<thead>
<tr>
<th>Short Term Outcomes</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build and maintain a network of engaged members</td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>Received five enquiries from customers seeking guidance on how to repurpose or reuse specific materials eg fire hose, canvas banners, gumboots, hard hats, wooden pallets.</td>
</tr>
<tr>
<td>Consumers and producers have raised waste awareness of reduce, reuse and recycle options in Southland</td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>The number of visitors using the ‘orange pages’ is consistent.</td>
</tr>
<tr>
<td><strong>Food Waste Programme</strong></td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>This project is being undertaken in collaboration with national Waste Management Institute of New Zealand.</td>
</tr>
<tr>
<td><strong>Garden Waste Programme</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advocate to Central Government</td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>WasteNet has a good relationship with the Ministry for the Environment and is in regular contact with its representatives.</td>
</tr>
</tbody>
</table>

### Financial performance
The Education programme had an overall budget of $176,000. The programmes actual expenditure was under budget by 4 percent, with a total cost of $169,000. This equates to $1.81 per person.
Community Programme

Everyone creates waste. The WMMP recognises that individuals must take responsibility for their waste. The focus for this programme is working in partnership with the community to meet our vision of waste is a resource.

The groups of activities delivered are:

- Support and advice to businesses
- Public Place and Event Recycling
- Community Education

Key achievements in 2013/2014

- **Public Event Recycling:** WasteNet was contacted by four significant event organisers seeking guidance on how to provide recycling at their event eg Southern Field Days, Sports Southland, Relay for Life, Venture Southland. The ILT Kidzone Family Festival 2013 diverted 40 percent (or 973 kilograms of materials) from landfill by implementing their Event Waste Management Plan.

- **Cloth Nappy Workshops:** It is estimated that a child can use 6,000 disposable nappies before it is potty trained. WasteNet held three workshops in February 2014 targeted towards mums to introduce them to cloth nappies and other general waste minimisation practices. A total of 36 people attended the workshops. If each parent used just one cloth nappy change per day for a year, this would prevent 13,140 disposable nappies going to landfill.

- **Community Clean Ups:** A total of five community groups received financial assistance with waste disposal costs as part of their community clean. This resulted over 25 tonnes of rubbish being uplifted from – Bluff, Omaui Beach, Oreti Beach, Stewart Island and Fortrose coastlines.

Financial performance

The Community programme had an overall budget of $73,000. The programmes actual expenditure was under spent by 21 percent, with a total cost of $58,000. This equates to $0.62 cents per person.
### Summary of performance measure results

<table>
<thead>
<tr>
<th>Activities</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Place and Event Recycling</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>Four event organisers received event recycling guidance during the year.</td>
</tr>
<tr>
<td>E-waste solution</td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>This project is still in the planning stage. Work will continue in 2014/2015.</td>
</tr>
<tr>
<td>Organic Waste Management</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td>This project has been rescheduled until 2015/2016.</td>
</tr>
<tr>
<td>Management of Littering/Fly dumping</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>25 tonnes of rubbish was uplifted from roadsides, beaches and reserves by volunteers.</td>
</tr>
<tr>
<td>Waste Minimisation Fund Forum</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td>This project has been rescheduled until 2014/2015.</td>
</tr>
<tr>
<td>Southland Waste Exchange</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td>This project has been rescheduled until 2014/2015.</td>
</tr>
<tr>
<td>Cloth Nappy Workshops</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>A total of 36 participants attended the three workshops held in February 2014.</td>
</tr>
</tbody>
</table>
Regulatory Programme

The WasteNet Councils have responsibilities to meet both public health protection and legal requirements to promote effective and efficient waste management and minimisation. WasteNet provides these services on behalf of the WasteNet Councils.

The groups of activities delivered are:
- Performance reporting to the Waste Management Group
- Awareness of current issues and technologies
- Membership of the Waste Management Institute of New Zealand (WasteMINZ)

The key achievement this year was Hazardous Waste. WasteNet financially supported Agrecovery’s Southland Agrichemical Collection. This collection recovered 784 kilograms of agrichemicals from rural properties that otherwise could have been disposed of to farm landfills.

Summary of performance measure results

<table>
<thead>
<tr>
<th>Activities</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regional Data Management System</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>This system is working well.</td>
</tr>
<tr>
<td>Internal Waste Management and Minimisation Policy</td>
<td></td>
<td></td>
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<td></td>
<td>A draft internal policy has been developed.</td>
</tr>
<tr>
<td>Upgrading Transfer Stations to Resource Parks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td>This project has been rescheduled to be part of Councils LTP process.</td>
</tr>
<tr>
<td>Hazardous Waste Management Options</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td></td>
<td>The funding for this project was reallocated to fund Agrecovery agrichemical collection in Southland.</td>
</tr>
</tbody>
</table>

Financial performance: The Regulatory programme had an overall budget of $14,000. The programmes actual expenditure was over budget with a total cost of $27,000. This equates to $0.29 cents per person. The overspend was due to participating in the Environment Southland Water Plan Change process.
Administration and Contract Management

WasteNet provides the daily operational and contract management services for the following WasteNet Council contracts:

- Southland Regional Landfill
- Collection and Transfer Stations
- Recyclables Acceptance.

The groups of activities delivered are:

- Performance and financial reporting to the Committee
- Annual Action Plans
- Investigate extension of kerbside recycling and rubbish collection areas

Key achievements in 2013/2014

- **Landfill**: A total of 42,616 tonnes of waste was disposed land this year. This equates to a four percent decrease on last year and continues its downward trend.
- **Recyclables**: A total of 6,665 tonnes of dry recyclable material was recovered for recycling this year. This is of similar weight to last year.
- **Greenwaste**: A total of 6,886 tonnes greenwaste was recovered this year. This is of similar weight to last year.

Summary of performance measure results

<table>
<thead>
<tr>
<th>Activities</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Southland Regional Landfill</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Recyclables Acceptance</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Collection and Transfer Station Services</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Extension of kerbside recycling and rubbish collection area</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Financial performance: This programme had an overall budget of $58,000. The programmes actual expenditure was under spent by 12 percent with a total cost of $51,000. This equates to $0.55 cents per person.
Part Three: Making Progress

Waste is a Resource

The primary focus of this Part of the report is to summarise the overall work programme for the year, and check progress again the WMMP six year aim – to maintain a material discarded rate of 650kg per person, of which 40 percent is diverted materials.

Key achievements in 2013/2014

- **Education Programme**: A total of 4,882 students and adults received waste education during 2013/2014. Two key pieces of research were completed being an online survey of people’s barriers to recycling at home and field work to gauge how participants used the kerbside recycling service.

- **Community Programme**: Over 25 tonnes of rubbish has been uplifted from roadsides, beaches and reserves this year. WasteNet provided guidance and support to event organisers as they implemented event waste management plans and provided event recycling services.

- **Regulatory Programme**: 784 kilograms of agrichemicals were collected as part of Agrecovery’s Southland Agrichemical collection.

- **Administration and Contract Management**: Waste to landfill is down by four percent in comparison to the previous year.

Financial performance

The WasteNet Action Plan 2013/2014 had an overall budget of $312,000. It is noted that this figure excludes the contract costs associated with the Landfill, Recyclables Acceptance and, Collection and Transfer Station Contracts. This year’s Action Plan was under spent by five percent with a total cost of $305,000. This equates to $3.27 per person. The main expenditure for this year was the Education Programme, which also have the largest number of projects allocated to its programme. For more information on the shared services financial performance please see the Financial Report 2013-2014 presented in the 25 September 2014 Committee Meeting.
## Summary of performance measure results

<table>
<thead>
<tr>
<th>Groups of Activities</th>
<th>Achieved</th>
<th>Satisfactory</th>
<th>Progressing</th>
<th>Improvement Needed</th>
<th>No Result</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education Programme</td>
<td></td>
<td>2</td>
<td>9</td>
<td>1</td>
<td>2</td>
<td>Good progress is being made in the Education programme with the majority of the projects meeting expectations.</td>
</tr>
<tr>
<td>Community Programme</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>3</td>
<td></td>
<td>Work is progressing in community projects.</td>
</tr>
<tr>
<td>Regulatory Programme</td>
<td></td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>The regulatory programmes are performing at a satisfactory level.</td>
</tr>
<tr>
<td>Administration and Contract Management</td>
<td>3</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>Daily administration and contract management projects are performing satisfactorily.</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1</td>
<td>7</td>
<td>13</td>
<td>2</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>
Progress towards the Aim

The WMMP is working towards a materials discarded per capita figure of 650 kilograms, comprising 40 percent diverted materials (by 1 July 2018). We are tracking well towards this goal, as shown by the figure below. In 2013/2014 we achieved a materials discarded weight of 625 kilograms comprising 27 percent diverted materials.